

# Bridging the Communication Gap Workshop

Do you ever have trouble getting people to do what you want, e.g. employees, family members, customers, vendors, prospects, co-workers, or a boss? Do you ever find yourself baffled when misunderstandings occur? Do you ever wish that the people you interact with were better communicators? If you answered yes to any of these questions, don't miss this fun-filled, highly interactive workshop.

**Thursday, April 8, 2010 – 7:45 a.m. to 8:15 a.m. Continental breakfast & networking  
8:15 a.m. to 9:45 a.m. Communication Workshop**

**Canyon Creek Country Club – 625 Lookout Drive Richardson, TX 75080**

In this fast paced, highly interactive session, you will learn:

- Seven secrets of highly effective communicators
- Differences in communication styles & how to deal with them
- 3 Ways to reduce misunderstandings



**Rex C. Houze, President  
Improving Performance & Results, Inc.**

Rex Houze has been helping leaders in business bring out the best in themselves and those they lead since 1972. He believes, and demonstrates, that ineffective communication is at the heart of most problems in business and every other area of life. His fast paced, enthusiastic style captivates audiences and makes learning fun.

He is an accomplished speaker, workshop leader, and author. His books and booklets include: *Leadership Insights*, *Build a Better You!*, *What a Difference TEN Minutes Can Make*, and *Getting Better Results*. He has also written and produced five leadership development and productivity improvement programs that are used by businesses throughout the U.S. Rex has been married for 43 years, has two grown children and two young granddaughters.

**\$ 40.00 includes the workshop, continental breakfast, and Rex's "Build a Better You!" book.  
\$ 25.00 each for additional participants from the same organization**

**Seating is limited, so act now. Deadline for reservations is March 26. All major credit cards accepted.**

**For more information, call 972-359-0065 or write [r.houze@improve-results.com](mailto:r.houze@improve-results.com)**

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Complete and return the bottom portion [Please print]:

Organization: \_\_\_\_\_ Number attending: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ email: \_\_\_\_\_

Others attending from your organization:

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_ Check enclosed (Make checks payable to Improving Performance & Results)

\_\_\_\_\_ Credit card # \_\_\_\_\_ Exp Date \_\_\_\_\_ Zip \_\_\_\_\_

Return to: Improving Performance & Results, Inc. 425 Stone Bridge Circle Allen, TX 75013  
Or, 214-509-0082 (Fax)